



Case Study

DEA Products

How DEA Products management team got insights into employee efficiency by using SysKit Monitor



About the Company

DEA Products Case Study



DEA Products began processing rubber products in 1948. In September of 2004 DEA began business with AutoZone, being named as primary vendor. Carquest was later added to the list of Mount customers. DEA Products produces engine and transmission mounts, torque and suspension struts, drive shaft supports for US customers. They have over a thousand customers all over the United States.



Challenge: Monitoring user times and applications on all terminal servers

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DEA Products wanted **deep visibility into user activity times together with application usage** trends across all servers. To achieve this, Mr. Gur purchased SysKit Monitor software that allowed him to **monitor user activity times and application activity times**.

It was **difficult to keep track of how Terminal Services was being used**. Now that Pioneer has SysKit Monitor they have a complete analysis of user and application usage times.



Solution: SysKit Monitor

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SysKit Monitor gave DEA Products reports they need on all user and application activity. Understanding changes in application usage allows them to retire unused applications and maximize investment in frequently used applications.

SysKit Monitor has helped them to:

- generate user reports,
- track applications,
- monitor overall system performance.



*"Using SysKit Monitor
allowed our management
team insight into
employee efficiency."*

*– Eli Gur, IT Manager, DEA
Products*



Results: Deep visibility into user activity times and application usage

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Now that Pioneer has SysKit Monitor they have a **complete analysis of user and application usage times**. SysKit helped them to determine what applications are most frequently used and which ones are rarely used.

They use it to **generate user reports, track applications, monitor overall system performance** and much more.

