SysKit Quality and Information Security Policy

SysKit is a Croatian software development company focused on creating high-quality and secure enterprise monitoring and administration solutions. Our products are used by organizations all over the world and are primarily intended to the administrators and consultants to help them simplify server administration.

The SysKit Management has established a quality management system in accordance with ISO 9001:2015 and an information security management system in accordance with ISO/IEC 27001:2013.

SysKit Meets Customer Requirements and Bases Its Success on Customer Satisfaction

One of the most important factors of the company's success is meeting the needs of users of our business solutions. We strive to understand not only the current needs of our users but also to anticipate their future needs and thus connect the satisfaction of our customers with the company's further development.

SysKit Fosters Open Culture and Invests in Continuous Employee Development

Our employees are the most valuable resource we have, and therefore we foster a culture in which every employee has the right to express their opinions and to be involved in the completion of business goals. Just like we approach our customers, we want to know what our employees want and expect from us to meet their expectations.

In order to realize the full potential of our employees, we care and invest in their knowledge and continuous development.

SysKit Applies a Systematic Approach to Quality Management and Information Security

Our company continually improves its activities by applying the process approach, which enables us to systematically identify, understand and manage the effective fulfillment of goals. We set our quality and information security goals based on risk assessment, we align them with the strategic plan and avoid making quick and vague business decisions that are not based on real facts, as these usually turn out to be more expensive and longer-lasting.

SysKit Meets all Regulatory Requirements

We hold harmonization with all applicable regulatory and other binding requirements very important and we do not compromise on it. Regardless if the harmonization concerns the

activities of our company, our employees or our partners, we are persistent in fulfilling all the mandatory requirements both in the Republic of Croatia and abroad.

SysKit Is Committed to Continuous Improvement

Continuous improvement in overall efficiency and effectiveness and business information security are a prerequisite for successful business operations, increased competitiveness and a sense of security for all of our employees. Therefore, we in Syskit consider continuous improvement as a permanent goal of development.

SysKit Products Apply a Zero Defect Strategy

When planning the quality and safety of our products we use the zero defect strategy. This enables us to achieve that our products meet all defined requirements while timely measuring and evaluating development results allows us to prevent potential disadvantages.

All Employees Are Responsible for Quality of Their Results and for Security of SysKit Information

As a result of our business culture, all employees are educated and aware that the success of a company depends on a responsible approach to work and protection of property and information. It is, therefore, the responsibility of every employee to act conscientiously in the domain of their responsibilities, in accordance with this policy and in accordance with our values.

We are fully aware of the confidential nature of the data and information we encounter in our day-to-day work, and we are committed to constantly identifying and assessing the risks as well as applying the protective measures we are trying to control the uncertainty of the identified risks. All of our employees are individually responsible for ensuring confidentiality, integrity, and availability of information.