



**FORTECH.**

**CASE STUDY**

**Fortech gained  
a clear overview  
of all sharing actions in  
OneDrive and SharePoint**



A software company with over 1000 employees, Fortech, streamlined the access review audit in their company by empowering SharePoint site owners and OneDrive owners to be part of the review process.

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**FORTECH.**

## Customer

**Fortech** acts in a dynamic IT industry as a software outsourcing company, where information security is at the top of their priority list. Providing full-stack custom software development services, from business analysis, architecture, and user experience design, to coding, quality assurance, and development operations, Fortech develops solutions for Automotive, Manufacturing, eCommerce, Healthcare, IoT, and the Cloud.

Employing and collaborating with 1000 software engineers and growing, they are one of the largest IT service providers in the region, awarded by EY, IAOP, Forbes, and repeatedly included in Deloitte rankings of the fastest growing technology companies in Central and Eastern Europe.

**Florian Rada is the Information Technology Manager at Fortech.** He oversees the IT infrastructure and systems in the company. He also ensures that employees implement and follow cyber security best practices on processes, tools, and people.



## Challenge: Lack of a clear overview of all sharing actions in OneDrive and SharePoint

Several years ago, **Fortech decided to move to** a standard industry solution for organizational processes - **the Microsoft 365 platform**. It was a bold project with a complex implementation plan.

After it was successfully implemented, Fortech team members started discovering the benefits of M365 tools. OneDrive and SharePoint were adopted as the most popular workspaces, and the sharing feature was one click away. However, **security risk involving human mistakes regarding sharing content was growing** due to increasing tool usage.

The **permissions review process had to be updated** according to the specifications of the new platform, but how?

The permission systems in OneDrive and SharePoint weren't intuitive enough to provide Florian with a clear overview of what's happening with content access. Therefore, it was not feasible and scalable for Fortech to track and review all sharing actions within the native system.

*"The permission systems in OneDrive and SharePoint weren't intuitive enough to have an overview of what's happening with the content access. Therefore, it was not feasible and scalable to track and review all the sharing actions through it."*

## **Solution:** Syskit Point's automated access review for content shared in OneDrive and SharePoint

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Florian asked Fortech's Microsoft consultant for help, and he proposed **SysKit Point** as it meets Fortech's process requirements. With SysKit Point's **Access Review feature**, **Fortech automated their permission review process**. That **enhanced efficiency** by releasing a manual workload from Fortech's IT team.

Additionally, Florian was pleasantly surprised by how the SysKit team handled a feature request he had about an excel report export. His request was solved fast and published in the next release. That showed Florian that **SysKit has an agile and client-oriented product team that inspires reliability**, making him determined to acquire the tool.

Since then, Fortech's Security Department has used SysKit Point for scheduling permission audits for SharePoint and OneDrive. Starting in 2021, Point's access review process was improved by involving SharePoint site owners and OneDrive Space owners. Adopting the review process with the SharePoint site owners and OneDrive owners as main actors was easier with the SysKit Point user guides and live sessions dissemination. From then moving forward, **SharePoint site and OneDrive owners periodically participate in access review** campaigns using a simple wizard menu and going through each review step.



*"OneDrive owners periodically participate in access review campaigns using a simple wizard menu and going through each review step."*

Florian Rada  
Information Technology Manager at Fortech

**Results:** By automatically reviewing access in a single interface, the company now follows governance best practices

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*“Besides the tool’s features, the services show me a powerful and reliable team behind them. This whole package provides peace of mind to someone responsible for the information security in a company.”*

Overall, Florian gladly recommends **SysKit Point not only for its features but also for the powerful and reliable team behind** them. By using Point’s access review flow, Fortech’s team is able to:

- ✓ **Share the responsibility for access and content security** with SharePoint site owners and OneDrive owners.
- ✓ Scale the access review process by delegating it to owners, ensuring the **company follows governance best practices** as it grows.
- ✓ Ensure SharePoint site owners and OneDrive owners **do the review properly by following a simple step-by-step guide** and allowing Florian to focus on more strategic tasks.

*“I was pleasantly surprised by how the SysKit Team handled a change request I had about an exported excel report. My request was solved fast and published in the next release. That showed me that SysKit has an agile and client-oriented product team, which inspires reliability, and it determined me to acquire the tool.”*



**SCHEDULE A DEMO**

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