CENTRAL TEXAS REGIONAL
MOBILITY AUTHORITY

SysKit Point helped the Central Texas Regional Mobility Authority adopt M365 as a safe solution for their data

SysKit

This state agency migrated from their local servers to the Microsoft 365 environment more confidently because of SysKit Point's central security reporting and access management.

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Customer

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Cory Bluhm is a team manager for [The Central Texas Regional Mobility Authority](#), a state agency tasked with maintaining toll roads in the Central Texas region.

Cory was brought on primarily to manage the SharePoint and Office 365 environment and the hardware infrastructure within the organization. His primary task is to assist with all the toll road software management, ensuring that their contractors taking roadside tolls or capturing transactions get the information on time.

The Central Texas Regional Mobility Authority was created by the Texas government tasked with implementing roadway projects funded through private funding bonds. Austin (Texas) is a very outdoor community, so the company builds a lot of community enhancement activities alongside road construction, including building parks, walking and bike trails, and other activities.

Challenge: Controlling the security of access for more than 30 users and 300 external collaborators

As a government agency, **the company used to keep things in-house and in a local server room** and were skeptical about moving to the cloud.

But, when their engineering department needed to share large datasets with external users, it was pretty clear that **they should migrate to the Microsoft 365 environment.** The first problem they encountered was that they needed to convince their finance and legal department it was a good idea.

The security of that kind of environment was another problem. Although a small state agency with about 30 employees, the company hires around 300 contractors who maintain, manage, and build roads. **Each contractor and project has their own SharePoint site**, so it isn't a traditional environment On top of that, users need to **regularly share documents from their native Microsoft 365 site with their external contractors**.

Cory needed to figure out **who had access to what for each site individually** in that complex environment He and the other two admins required a lot of time throughout the week to do that, even just for one or two employee rotations. Since they work in a small agency, that time was precious.

They found that using native tools took a longer time when they're trying to perform the same task or search for the same user on 20 or 30 different SharePoint sites. You have to go individually to each of those sites to get to a user. There wasn't a quick way to go to one place and search for a user and remove them from all sites.

Solution: SysKit Point's central access reporting and management across sites

Cory and the team reached out to their external consultants, who gave them the name of a couple of vendors. They looked at a few demos and found **SysKit Point's features** easy to use. **Other software either looked more cumbersome or required a local server load** to get things going. So, Cory and his team settled quickly on using Point instead of the other options.

They use the Permissions Matrix Report for **regular permission auditing**. They can quickly load the **Permissions Matrix for a specific site to determine who has access to it**. Also, they can go to the User Access report to see to which sites and subfolders a specific user can access.

Cory's team can export those reports quickly and send them to a contractor or the managers. They can then identify users who still need access to these locations and get back to Cory and his team to add them. That would have been a very difficult task for them to do using the native tools. However, it was a quick process in SysKit Point.

„It kind of pulls all your tools into one nice interface. You don't have to keep switching SharePoint sites to make things happen."
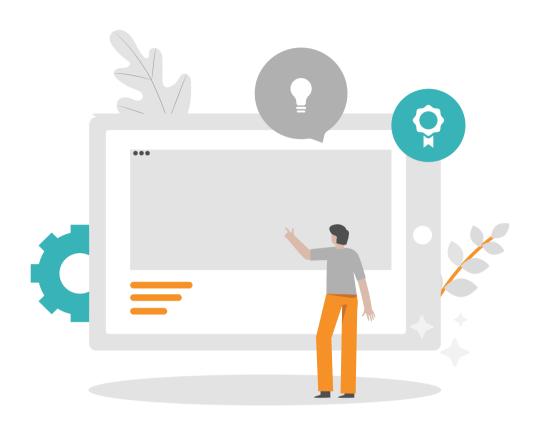
Results: Adopting cost-efficient Microsoft 365 while controlling the security of access and data

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> *„The time spent doing other important work will easily pay for itself in the cost of this product."*

Adopting the cost-efficient Microsoft 365 cloud while gaining tight control over the security of access and data.

Since Central Regional Mobility Authority started using SysKit Point in the company:

✓ Security is improved. With SysKit Point, they know at any given point in time **who has access to what**, and after the proper actions, they can rest assured that the right people have the right access. Both **internal and external users**.

✓ It **encouraged end-users to be confident in the information** they're getting from the IT department and colleagues responsible for the M365 environment. Before, they were using native tools, and it took them an hour or more to find the requested information. There were times when they might not even complete the search. The users had low confidence in SharePoint in the Microsoft 365 environment. Now that they're using SysKit Point, **they all have more trust in the system which helped them drive the adoption of the M365 platform**.

✓ Most of the contractors and internal users are not full-time certified SharePoint users, so they used **Point to help streamline all the SharePoint activities in one place, making it easy to use**. They simplified the process of **user management and activity tracking** for admins. Because they have been able to turn around things so quickly using Point, they accepted that the **cloud solution is a good working solution for their documents** and data.

✓ **SysKit Point reduced the company's operational and hardware costs.** If they didn't adopt Office 365 and SharePoint, they would have spent a lot of money buying servers, data backup systems, and cyber security protection. It also reduced IT employment costs and end-user delays because it allowed them to quickly get to the information they're looking for.

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