



CASE STUDY

iTeos increased efficiency with SysKit Point's automated flows





Find out how iTeos (NASDAQ: ITOS), a biopharmaceutical company, used SysKit Point - the central point where they can govern, analyze, and audit their Microsoft 365 environment.

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A clinical-stage biopharmaceutical company.

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Customer

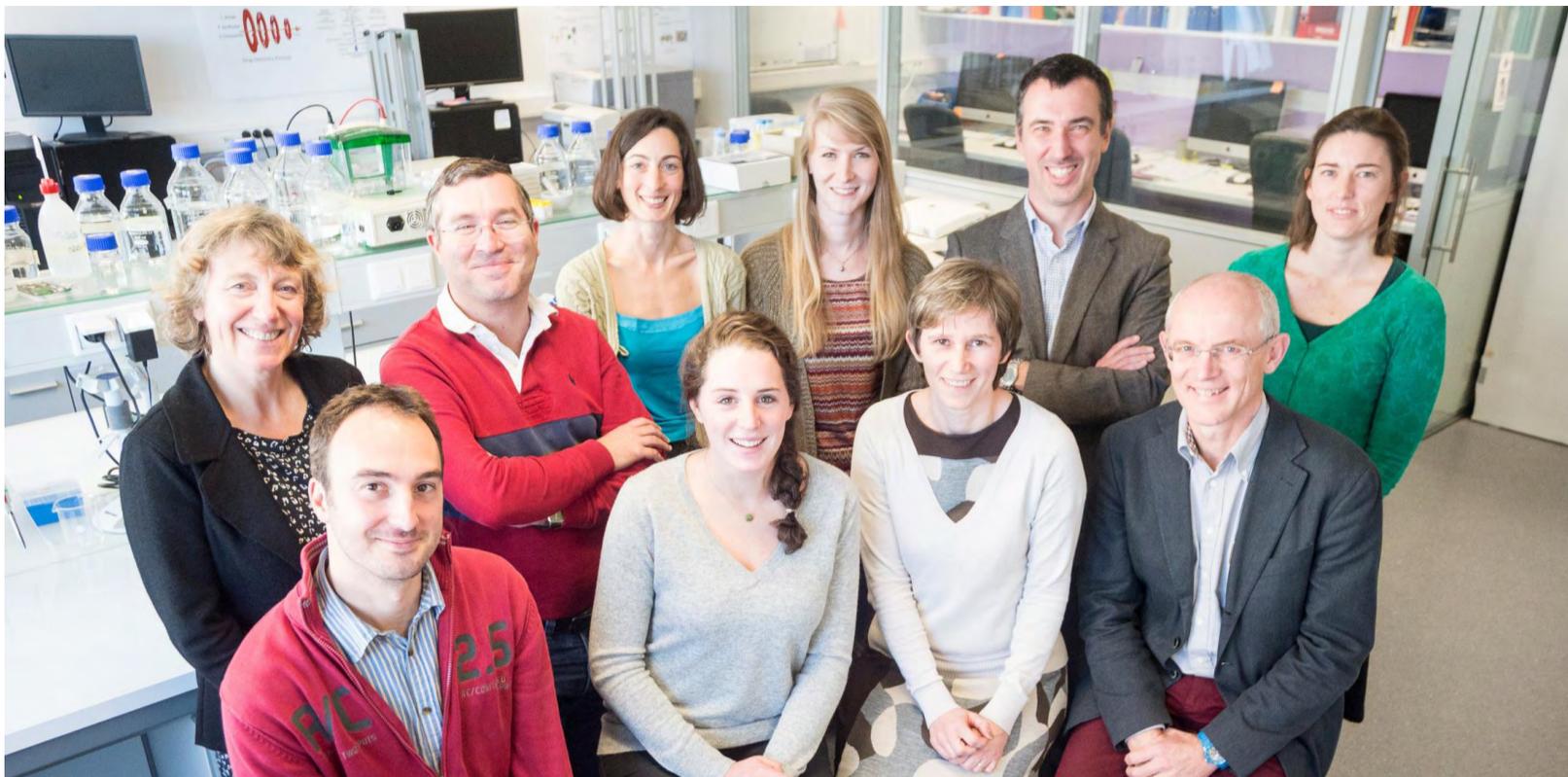


iTeos Therapeutics (NASDAQ: ITOS) is a clinical-stage biopharmaceutical company pioneering the discovery and development of a new generation of highly differentiated immuno-oncology Therapeutics for patients.

Within a short time, they've experienced fast growth with their internal employees alongside external collaborators. That means a lot of work for **iTeos' SharePoint and Office 365 Admin, Sebastien Nunes.**



„I love working in iTeos because I feel challenged every day. Internal employees and external collaborators as users, intellectual properties to protect, projects of different scopes where we're working simultaneously on; it's all governed and reported securely with SysKit Point”



Challenge: Secure Collaboration with External Users on a Large Amount of Intellectual Property

As a pharmaceutical company, iTeos needed to hold a tight grip on how content was being shared and with whom across their globally spread tenant. They had a challenge tracking all the external collaborators they worked with on a vast amount of intellectual property data. **They were looking to enhance monitoring of all the shared files** and sharing links that were created over the years.

Classic reports in SharePoint admin centers **didn't give them options to check external access to all the files centrally**. They had to go to each site and file one at a time, which in a large environment as iTeos took hours of work. They knew they needed a central solution before the situation went out of hand.

Solution: Access Review and External Sharing Reporting in SysKit Point

SysKit Point was introduced to iTeos through **their external consultants** who were hired to set up a Microsoft 365 environment and provide expert guidance in the field. **Extensive documentation** and an intuitive web interface were crucial to success in adopting the tool. They made the tool's learning curve fast and decreased the time it took users to get the maximum value from the product.

„I have to say that learning the tool was fast and easy because the interface is intuitive. From the very beginning, I've used the SysKit Point Documentation site, and all the questions I've had were answered there.“

Point's reports play a significant role at iTeos. Sebastien uses a matrix-like report to check the **permissions across all their sites** down to the file level **for all users of those sites**. From the same report, he manages access centrally – edits permissions, removes users, stops sharing a file or folder, or changes admins. That saves Sebastien a lot of time because he doesn't have to go to each site or a file to change access. He can expand or toggle the levels of the site architecture depending on how deep of an insight he wants to have.

„One of the key components of SysKit Point for us is the powerful reporting where we can narrow the selection and go quite deep into the structure of permissions and all the data regarding the permissions and memberships.“

„All the site admins and the reviewers that never used SysKit Point before found it easy to do the review. They add or remove the members if needed or confirm changes made in their Teams and Sites. This helps us a lot!“

Sebastien also regularly visits a central report that shows **all permissions and memberships for a particular user or multiple users**. This is where he checks guest and external users' access across SharePoint sites, Microsoft Teams, and Microsoft 365 Groups.

Complementary to it, he also regularly checks what documents are externally shared and with whom in a single report. The report shows all files shared with any type of a link, along with the creation and expiration date. Sebastien can **remove excessive links** right from the report and ensure all files are shared only with the right people.

On top of reports, Sebastien regularly controls external access and excessive content sharing by giving workspace owners regular review tasks. Once he set up the automation flow, Point took care of the rest. **Owners receive quarterly tasks into their inbox to check the access** to their content. This was the interval that Sebastien defined according to their governance needs. Owners can remove shared links, delete external users, or restore access inheritance if needed. That way, they can rest assured their sensitive files will not fall into the wrong hands, and Sebastien can overlook the entire process on the Governance dashboard.

Sebastien sees SysKit Point implementation as a part of iTeos' drive toward a new way of secure collaboration and a culture of structured and **controlled information management**.

Results: We Saved Many Hours per Week With SysKit Point

iTeos has **strengthened the company's Office 365 governance** by making Microsoft Teams, Microsoft 365 Groups, and site owners reliable governance partners.

On top of that, reporting played a major role in overseeing external sharing and Microsoft 365 access in general.

Using Point in iTeos resulted in:

- ✓ Fewer hours spent on access checkups by using **automated flows** and central reporting instead of several admin centers.
- ✓ Fewer support tickets for the IT department due to **governance delegation**.
- ✓ **Compliance with government regulations** due to high standards of sensitive data access control.
- ✓ **Higher security and fewer breaches** due to automated access reviews by owners and regular reporting on external sharing by Sebastien.
- ✓ Faster management due to **bulk actions** directly from the reports.
- ✓ Fewer access slipups due to deep insight into **users' permissions from the site to file level**.

„I would say to potential customers of SysKit Point to know that you will not want to turn back once you try it. It is a powerful, time-saving, easy to manage tool that is very useful at all levels to an organization that uses Microsoft 365.“



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